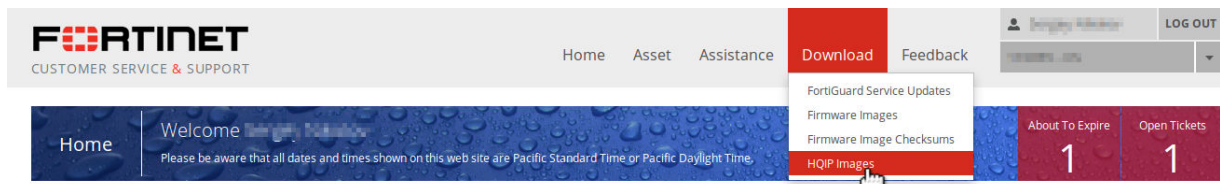


Download HQIP Images

Hardware Quick Inspection Package (HQIP) is a hardware diagnostic firmware image designed specifically to detect hardware problems on Fortinet products. It can perform tests on a number hardware elements including CPU, Memory, Compact Flash, Hard Disk, and PCI devices (NIC/ASIC), as well as perform actions such as Component Loop Test, Factory default restore, Reformat Hard Drive.

1. Login to <https://support.fortinet.com> with your **account ID/email** and **password**.
2. Go to Download and Select **"HQIP Images"**



3. HQIP Images are associated to the serial number of the unit to be tested. Enter your actual serial number and click **"Get HQIP info"**

Product SN	HQIP Image
fg100d3g	FGT_100D-HQIP.3.0.0.1004.OUT

Note. If HQIP Image cannot be found for the serial number you have entered, submit a RMA ticket for assistance.